## **Our Story**

A glimpse into the **Cambridge** culture and leadership

2020-2021



**EXECAMBRIDGE** 

# OUR PURPOSE IS TO MAKE A DIFFERENCE INTHE LIVES OF OUR ADVISORS, THEIR CLIENTS, AND OUR ASSOCIATES.

#### **About Cambridge**

#### Our purpose is to make a difference

At Cambridge, our purpose is to make a difference in the lives of our advisors, their clients, and our associates. We will do this by continuously improving and refining our competitive differentiation, unique culture, customizable experience, and superior quality.

#### Culture counts and values matter most

We believe a firm's culture influences its reputation. We think you can take a hard look at a firm's stated purpose and values and compare that to how the firm's management and associates engage with financial professionals and manage business activity. Since our earliest days, we've been dedicated to our core values of integrity, commitment, flexibility, and kindness; and these values guide our decisions and shape our efforts on behalf of independent financial professionals and their investing clients.

# Integrity Commitment Flexibility Kindness

#### Cambridge is a financial solutions firm

Cambridge Investment Group, Inc. is a privately controlled financial solutions firm focused on serving independent financial professionals and their investing clients. Cambridge offers a broad range of choices for independent financial professionals regarding solutions for advice, growth, technology, and independence.

Cambridge's national reach includes: Cambridge Investment Research Advisors, Inc. – a large corporate RIA; and Cambridge Investment Research, Inc. – an independent broker-dealer, member FINRA/SIPC, that is among the largest privately controlled independent broker-dealers in the country.

Cambridge supports independent financial professionals in all 50 states and is headquartered on a scenic 60-acre campus with over 80,000 square feet of office space in Fairfield, lowa.

#### **Our History**



Eneric Financial Services relocates to Fairfield, Iowa with an office on the square downtown

1981

1995



Eneric Financial Services, Cambridge's predecessor, is formed and registered with FINRA as a privately controlled firm led by Eric Schwartz, CEO, and based in Washington D.C.

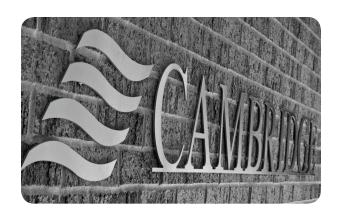


1992



Cambridge Investment Research, Inc. is formed and registered with FINRA as a privately controlled firm







Cambridge introduces the Cambridge ESOP resulting in indirect ownership by associates as well as direct ownership by senior management and financial professionals

Cambridge home office expands with second building, now 80,000 square feet on 60 acres

2016





2017



Cambridge celebrates 35th anniversary with over 600 home office associates and 2,800 independent financial professionals



## We are engaged in service, and the greatest compliment is to be valued by those you serve.



Achieved an average of

OUT OF OUT OF

satisfaction ranking by Cambridge financial professionals since survey inception over 20 years ago

Cambridge named 'Broker-Dealer of the Year' 12 times: 2019-2012, 2010, 2008, 2007, Division IV; 2003, Division III, Investment Advisor magazine

Cambridge named #2 in overall satisfaction among independent advisors, *J.D. Power and Associates*, 2019

Best Early Adoption Partner Award, 2018, Albridge

Data Excellence Award, 2016-2018, Albridge We believe happy associates deliver higher quality service to our advisors.



- Cambridge named 'Top Workplace in Iowa' 2011-2019, The Des Moines Register
  - Cambridge ranked #9 among large companies
- in the Top Workplaces in Iowa poll,

  The Des Moines Register, 2019
- Cambridge ranked #3 in Corporate Staff, Financial Planning magazine, 2019





#### Experience the Cambridge Difference.

We are a nine-time honoree in the *Des Moines Register* Top Workplaces and are proud of the company culture we have built. We believe happy associates deliver high quality service to our advisors.

www.JoinCambridge.com | 1776 Pleasant Plain Road | Fairfield, Iowa

Member FINRA/SIPC





#### NOMINATE AND RECOGNIZE

#### ABOVE AND BEYOND THE CALL OF DUTY AWARDS

The ABCD Awards program gives financial professionals, administrative staff, and Cambridge associates the opportunity to recognize the work our associates are doing that embodies one or more of our core values of integrity, commitment, flexibility, and kindness.



# MAKE A POSITIVE DIFFERENCE

The Fish!® philosophy inspires people to make a difference in any job or relationship. It is used worldwide by organizations to improve teamwork, customer service, associate engagement, leadership, and retention.









#### WE ARE ASSOCIATE-OWNED

#### THE CAMBRIDGE ESOP

The Cambridge Employee Stock Ownership Plan (ESOP) is an incentive for our valued associates to remain with the firm in the future and share in the long-term success they help create, as well as continue our long-term goal of maintaining independence as a firm.

Independent thinking. Effective action. Service excellence.

#### LIFE. WORK. BALANCE.





At Cambridge, we believe that work-life balance is the key to individual success. When life is enjoyed, we all prosper. The Cambridge Wellness Committee works to promote a healthy lifestyle for associates in both their personal and professional lives through a wide variety of wellness benefits and initiatives.

Honored to be a leader among the most respected firms in the industry, Cambridge continues to be strong and growing.



based on gross revenues,

Financial Advisor magazine, 2019



for independent broker-dealer revenue, InvestmentNews magazine, 2019



Investment Advisor magazine, 2019



Financial Planning magazine, 2019



InvestmentNews magazine, 2019



Financial Planning magazine, 2019



Financial Planning magazine, 2019



Financial Planning magazine, 2019



#### It's about more women, not fewer men.

The Cambridge Community of Women is about encouraging more women professionals to engage in the advice industry, not fewer men. It's about bringing even more women into our industry, helping more women move into leadership roles, and empowering more women to seize opportunity and thrive. Cambridge is focused on supporting independent financial professionals dedicated to serving their clients.

The Cambridge Community of Women was formally launched in 2011 to bring Cambridge women together to share ideas, connect, and learn. That same year, the Cambridge Women Advisors Forum was introduced and now brings together over 100 women advisors and leaders for a day and a half event.

FOR
NUMBER OF
FEMALE PRODUCING REPS
InvestmentNews magazine, 2019

OF PRODUCING

CAMBRIDGE ADVISORS

ARE WOMEN, 2019

Cambridge was awarded the Leadership in Energy and Environmental Design (LEED®) Silver certification in 2012 established by the U.S. Green Building Council and verified by the Green Building Certification Institute (GBCI). LEED is the nation's preeminent program for the design, construction, and operation of high performance green buildings. LEED certification for Cambridge was based on a number of green design and construction features that positively impacted the project itself and the broader community.

#### These features include:





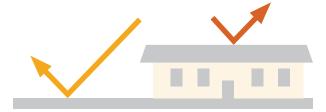




### RESERVED PARKING SPACES

and an hour off each month for car poolers and high MPG vehicles





#### REFLECTIVE SURFACES

on building and parking lot to reduce heat island effects







Cambridge Honored by Department of Defense for Extraordinary Support o
Employees Who Serve in the Iowa National Guard and Reserve.

Cambridge is a designated Home Base Iowa Business through our commitment to hiring veterans and attracting and retaining veterans and their families. Home Base Iowa is Iowa's premier veteran program focused on connecting Iowa businesses and communities to skilled veterans and transitioning service members.



#### **Executive Awards and Recognitions**

#### **Eric Schwartz**

- Named '35 for 35' most influential in the industry over 35 years in 2015, *Investment Advisor* magazine
- Named '30 for 30' most influential in the industry over 30 years in 2010, Investment Advisor magazine
- Served as a founding member of the Financial Services Institute (FSI) in 2004
- Served as Chair for the FSI Board of Directors in 2009

#### **Amy Webber**

- Named 'IA 25' most influential in the industry in 2019, 2018, 2017, 2014, 2012, *Investment Advisor* magazine
- Elected to serve on FINRA Board of Governors in 2017
- Served as Chair for the FSI Board of Directors in 2016
- Served on the task force for the FSI Forum: Post DOL in 2016
- Named 'Women to Watch' in 2015, InvestmentNews magazine
- Named 'Top 50 Women in Wealth Management' in 2011, 2010, 2009, Wealth Manager







#### **Colleen Bell**

• Named 'IA 25' Up and Coming Influencers in the industry in 2016, *Investment Advisor* magazine

#### **Seth Miller**

• Named '40 Under 40' in the industry in 2018, InvestmentNews magazine



#### **Advisor Industry Awards and Recognition**



#### 2018 - 2019

- Desmond Henry of Afflora Financial Life Planning, 2018 40 Under 40 honoree, InvestmentNews magazine
- Jasper Mallard of Hub International, 2018 Top Retirement Plan Advisors Under 40, National Association of Plan Advisors
- Divam Mehta of Mehta Financial Group, LLC, 2018 Rising Star, InvestmentNews Excellence in Diversity and Inclusion Awards
- Lisa Sappenfield Boyer of Boyer and Sappenfield Investment Advisors, 2018 Emerald honoree Women in Insurance and Financial Services (WIFS) Circle of Excellence Awards
- Kelly Hoff, Hoff Financial Services, LLC, 2018 Ruby honoree Women in Insurance and Financial Services (WIFS) Circle of Excellence Awards
- Anne Clayton, Anne Clayton Financial Services, LLC, 2018 Pearl honoree Women in Insurance and Financial Services (WIFS) Circle of Excellence Awards
- Big Sky Advisors, LLC, 2018 Secretary of Defense Employer Support Freedom Award recipient, Employer Support of the Guard and Reserve (ESGR)
- Main Street Financial Services, 2018 Corporate Philanthropy Award finalist, Invest in Others Charitable Foundation
- Art Hazen of Medallion Wealth Management, 2018 Volunteer of the Year Award honorable mention, Invest in Others Charitable Foundation
- Darrell Phillips of DPI Benefits, 2018 Top 401 Retirement Plan Advisor, Financial Times magazine
- Thom Freismuth of Hub International Investment Services, 2018 Top 401 Retirement Plan Advisor, Financial Times magazine
- Mike Berry of Legacy Wealth Management, 2019 Catalyst Finalist, Invest in Others Charitable Foundation
- Kelly Carlson of Advizrs, 2019 Top Woman Advisor, NAPA
- Aprilyn Chavez-Geissler of Gateway Financial Advisors, 2019 NAIFA Diversity Champion
- Corey Coleman of Hub International, 2019 Top Retirement Plan Advisor under 40, NAPA

DO YOU CONTROL YOUR JOURNEY? IDO.

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DO YOU CONTROL YOUR JOURNEY? IDO.



INDEPENDENT.

DO YOU CONTROL Your Journey? IDO.



DO YOU CONTROL YOUR JOURNEY? 1 DO.



DO YOU CONTROL Your Journey? 1 DO.



DO YOU CONTROL YOUR JOURNEY? I DO.



**DO YOU CONTROL** YOUR JOURNEY? I DO.



DO YOU CONTROL YOUR JOURNEY? IDO.



I AM INDEPENDENT.



DO YOU CONTROL YOUR JOURNEY? I DO



DO YOU CONTROL YOUR JOURNEY? I DO.



We believe every journey is important.

We are independent.

We are Cambridge.

At Cambridge, we are business innovators, financial planners, wealth advisors, business builders, next generation, retirement planners, visionaries, investment advisors, succession planners, entrepreneurs, and business owners. We believe clients come first, and we all need the freedom to customize our businesses, our way, to best serve our clients.

Visit **youcontrolthejourney.com** to see more about who we are, what we do, and why we do it.

#### **Current Executive Industry Involvement**



• Member of the FSI\* Finance Council



• Member of the FSI\* Marketing, Growth, and Development Council



- Member of the FSI\* Investment Advisory Services Council
- Women in Insurance and Financial Services (WIFS) Education Director and Member of the Board of Directors



 Member of the Invest in Others Charitable Foundation Board of Directors



 Member of the FSI\* Operations and Technology Council



• Member of the FSI\* Compliance Council



• Member of the Investment Program Association (IPA) Board of Directors

#### **Cambridge Fast Facts**



FOUNDED IN 1981<sup>1</sup>







FEE BASED 87%





AVERAGE AGE OF FINANCIAL PROFESSIONALS 53

FINANCIAL PROFESSIONALS UNDER 40 16%

LICENSED PROFESSIONALS AT HOME OFFICE

2,300
INDEPENDENT OFFICES

A 50 LARGE ENTERPRISE OFFICES



Iowa ranks



IN THE COUNTRY

in terms of infrastructure and ranks highly for healthcare, opportunity, and education in 2018, *U.S. News and World Report* 

Fairfield named one of

THE

BEST SMALL TOWNS TO VISIT in 2013, Smithsonian magazine

Fairfield named one of six

IOVA
GREAT
PLACES

to participate in a revitalization program for cultural arts, lowa Department of Cultural Affairs

Fairfield named one of the

GREAT PLACES
YOU'VE NEVER
HEARD OF

Mother Earth News magazine

At Cambridge, we remain committed to our longstanding core values of integrity, commitment, flexibility, and kindness. The Spirit of Cambridge Awards are awarded annually to independent financial professionals who demonstrate Cambridge's core values as well as a passion for serving their investing clients.

Each year, award recipients are selected by Cambridge's associates from an outstanding pool of independent financial professionals who choose to partner with Cambridge and have been with us for more than 10 years. Honorees are announced at the main stage during Cambridge's annual Ignite conference. To honor their spirit, Cambridge makes a \$1,000 donation to a qualified charity of each recipient's choice.

Charities include: Bishop McDevitt High School, The Boys and Girls Club of Hartford County, Bucks County Opportunity Council, Doylestown Area FISH, Fairfield First Baptist Church for the benefit of City Gate, Florida Racquetball Association, Inc., The Get in Touch Foundation, Girl Scouts of West Central Florida, Harbor House, Help for Brain Injured Children, Kids Against Hunger, Lawrence Family Promise, Lenape Valley Foundation, The Literacy Project, Living Hope International, Marion County YMCA, The Miles Perret Cancer Services Organization, Muscatine Humane Society, National Multiple Sclerosis Society, Navy-Marine Corps Relief Society, Newport Beach Junior Lifeguard Foundation, Rotary Club of Wadsworth Foundation, Inc., St. Jude Children's Research Hospital, Stars and Stripes Honor Flight, Society of St. Vincent DePaul, Sonlight Adventures for the benefit of Sonlight Christian Scholars, Warrior 360, Wounded Warrior Project



#### **Spirit of Cambridge Honorees**

2019 2018

Parker Consaul Michael Curtis

Wanda Delgado Monte Ferguson

Steve James Kay Knuth

2017 2016

Ed Kohlhepp, Jr. Ray Castaldi

Jim Regitz Ed Kohlhepp, Sr.

David Wheat Scott Marshall

2015 2014

Mark Mitchell Tom Bode
Cheryl Patterson Karl Elsass

Steve Przewlocki John Rathbun

2013 2012

Bryan Kelly Lisa Heath

Tim Shmidl Robert Pugliese

Gerry Steffes Gary Wargo

#### **Cambridge Is Committed to Supporting Next Gen Talent**



#### The Next Step Summer Internship Program

Cambridge is actively seeking and supporting Next Gen talent for the advice industry; and this includes The Next Step® internship program focused on professional careers for aspiring professionals ranging from corporate headquarters to advisor office leadership roles.

The Next Step summer internship program is a unique opportunity for college students to gain first-hand knowledge and experience working in the financial services industry.

#### Recruiting College Talent Across Iowa and the United States

- 24 paid internship positions in summer 2019
- 19 former interns have joined Cambridge full-time
- More than 300 qualified internship applications received annually for 25-30 internship positions



#### **Jim Guy Memorial Scholarship Program**

Jim Guy joined Cambridge's executive group in 1999, and served at the broker-dealer level while continuing to lead his independent practice based in Baltimore alongside his wife and business partner, Helen. In that time, Jim was a major force on the Cambridge Board of Directors and provided senior executive leadership for Cambridge's recruiting and marketing. The hearts and minds of those associated with Cambridge hold fond memories of Jim as our dear friend and colleague. We are proud to honor his legacy with Cambridge's Jim Guy Memorial Scholarship program which awards two \$1,000 scholarships annually to the son or daughter of a Cambridge associate and son or daughter of an independent Cambridge financial professional.

#### Jim Guy Memorial Scholarship Recipients:

- 2019 | Jack Boo and Darby Booth
- 2018 | Hannah Chadwick and Jessica Swisher
- **2017** | Ginger Markow and Brianne Bender
- 2016 | Samuel Zaritsky and Ntando Dube
- 2015 | Madeleine Douglas, Ryan Booth, and Ashley Nelson

#### **Designated Blue Zone Worksite**

In 2014, Cambridge was named a Blue Zone Worksite® by Wellmark Blue Cross and Blue Shield in collaboration with Healthways and Blue Zones. The Blue Zones Project is a community-by-community well-being improvement initiative designed to make healthy choices easier through permanent changes to environment, policy, and social networks.





#### **Community**

The Cambridge Foundation's mission is to be a valued member of our extended community, adding to its quality of life economically and culturally. Each year, The Cambridge Foundation gives \$50,000 to \$75,000 in annual grant support to a variety of qualified non-profit organizations.

#### Charities include:

Alzheimer's Association, Greater Iowa Chapter, AMAZE for Neighborhood Forest, American Cancer Society, The Arc of Jefferson and Nearby Counties, Band Aides of Fairfield Community Schools, California Community Foundation Wildfire Relief Fund, Fairfield Arts and Convention Center, Fairfield Beautification Committee, Fairfield Cougars Baseball, Fairfield Cultural Alliance, Fairfield First Fridays, Fairfield Middle School PTO, Fairfield Musical Society, Fairfield Public Library, Foundation for Financial Planning, Greater Jefferson County Foundation, Home Base Iowa Foundation, Invest in Others Charitable Foundation, Iowa College Foundation, Jefferson County 4-H Foundation for Jefferson County, Jefferson County Little League, Los Angeles Fire Department Foundation, Maharishi School of the Age of Enlightenment, Mississippi Valley Girl Scout Council, Inc., Muscular Dystrophy Association, National Child Safety Council, Tenco Industries, Inc., Van Buren Education Foundation for Van Buren Music Boosters

In addition, Cambridge has supported a number of capital gifts that include \$1,000,000 in support of the new Fairfield pool and recreation center, \$250,000 for the arts and convention center, and a \$50,000 gift for the Cambridge Learning Center at the Jefferson County Fairgrounds.

The Cambridge Matching Gifts and Dollars for Volunteers programs for associates and independent financial professionals matches monetary gifts and gives in recognition of volunteer hours to qualified non-profit organizations across the country.

To extend our reach even further, the Cambridge family gives back to a non-profit organization in the host city of our national conference. To date, over \$500,000 has been gifted to a variety of organizations across the United States.



Securities offered through Cambridge Investment Research, Inc., a broker-dealer, member FINRA/SIPC, and investment advisory services offered through Cambridge Investment Research Advisors, Inc., a Registered Investment Adviser. Both are wholly-owned subsidiaries of Cambridge Investment Group, Inc. V.CIR.1219-4826